

WP188

User guide V1.0

PXG

wannapay

Items included

POS and accessories are shown as below.



Power adapter



Battery

User guide

Printing paper

Main unit

USB cable

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Precautions

1. Please use the attached charger and USB to connect to the power socket for charging.

2. Do not dismantle the power adapter.

3. Detach the power adapter and battery from the terminal immediately if any of abnormal smell, overheating or smoke occur.

Usage specifications

- 1. Make sure to only use with dedicated battery and approved power socket with stable voltage, avoiding sharing the circuit.
- 2. Do not place any liquid of foreign objects into the terminal. if this happens, please cut-off the power, unload the battery, dry the liquid and remove the objects.
- 3. Avoiding hard pressing, vibration, shaking and knocking the terminal.
- 4. The operating temperature range is -10~50
- 5. Operate the terminal in a dry, ventilated and clean environment, avoiding direct sunlight, and relative humidity at 10%~95%RH.
- 6. Maintain the terminal regularly and keep clean.
- 7. Use proper thermal paper: Width 58mm, Diameter 40mm.
- 8. Please contact your dealer for support and further information. Do not attempt to repair the terminal by yourself.

General troubleshooting guidelines

Problem	Solution
Screen does not turn on	 Check whether the installed correctly Check whether the low, then connect for charging.
Printer does not work	 Check whether the lid is closed proper Check whether usi appropriate printin correctly loaded.
Unable to read IC card	1. Check whether the fully inserted into a

riaht direction. 2. If problem persist, please use clean napkin and clean the

contact point.

installed correctly. 2. Make sure the SIM card was activated data for servise.

Terminal hang

Mobile network connection failed

Hold down the power button 10 seconds, restart the terminal.

If the above solutions can not resolve your problem, Please contact local dealer for support.

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e IC card is card slots in the

1. Check whether the SIM card is

Disclaimer

For any problem or damage caused by incorrect usage, including unapproved accessories, that is not approved by the Dealer, the Dealer will not take responsibility for any damage of the terminal. Only authorized personnel can examine, repair or replace parts of the terminal. Unauthorized attempts will immediately void the warranty.

Product description



POS power on and off operation

Power on: Press the power button () for 4 seconds, until display turns on and terminal starts to boot up. Power off: Press the power button () for 2 seconds until LCD prompts the power off, restart and flight mode confirmation. Select power off to shutdown the terminal.

Interface connection Connect the power adapter cable to the USB-C charging port for battery charging.



Card reader operation instructions

Contactless IC card reader The contactless IC card reader is located at the printer cover with contactless card logo.

Contact IC card reader

The IC Card Reader is at

facing up.

bottom of the POS. Fully insert

the IC card into the card slot

with the SIM contact points

Loading printing paper roll

1. As shown below, pull up on the tab of the printing paper box cover to open it.

3. Close the cabinet cover tightly, leaving some paper outside as shown in diagram.

4. Pull out the printing paper a little bit along with the cutter and cut the excess paper by using the cutter.





Note: The IC card reader is can be easily stained with dirt after prolonged use of the POS. Please use a proper clean napkin to clean the dirt.

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Note: Please make sure to load the printing paper in the correct direction or it will lead to printer failure.

SIM card/PSAM card/ **Battery installation instruction**

2. Load the printing paper roll into the printing paper box in the right direction as shown.

When using the POS for the first time, you may need to install PSAM, SIM or TF card. Please follow the below instructions to operate:



1. Place the POS on a soft and clean surface to prevent scratching.

2. Open/close the battery cover.



3. Insert PSAM, SIM or TF card according to illustration.

4. Load the battery and close the cover.





Note: Please make sure to insert the SIM card PSAM cards and TF card in correct direction.