

Gaming, Amusement, Vending & Industrial

 SUZOHAPP

Capabilities Guide

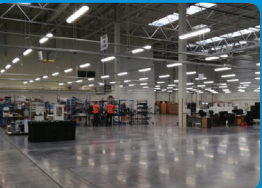
Design | Manufacturing | Logistics

Around
The World
& Around
The Corner

In addition to our manufacturing and sales facilities, SUZOHAPP has strategic partnership agreements with Value Added Distributors, Channel Partners, and Service Providers throughout the world.



We maintain an extensive inventory across the globe, providing your business with the products you need, when you need them.



We are continually investing in new and modern manufacturing and distribution facilities to provide you with innovative solutions on time, and on budget.

Global Reach

SUZOHAPP serves customers all over the world. We have the resources to support your business wherever you work, making our reach truly global.



North America

United States
Mount Prospect (Chicago)
Las Vegas

Canada
Woodbridge (Toronto)

Europe

Belgium
Holsbeek
Brussels

Denmark
Glostrup
Horsens

England
Chessington-Surrey
Norwich
Salford
Telford

France
Saint-Germain-en-Laye
Sept-Sorts

Germany

Alsdorff-Hoengen
Hamburg

Ireland
Dublin

Italy
Gessate

Netherlands
Oud-Beijerland
Soestduinen

Norway
Oslo

Poland
Nepruszewo
Poznań
Plock

Portugal
Lisbon

Spain
Barcelona
Madrid

Switzerland

Bellinzona
Châtel-Saint-Denis
Dübendorf

Sweden
Malmö
Rönneå
Spånga

Asia / Pacific

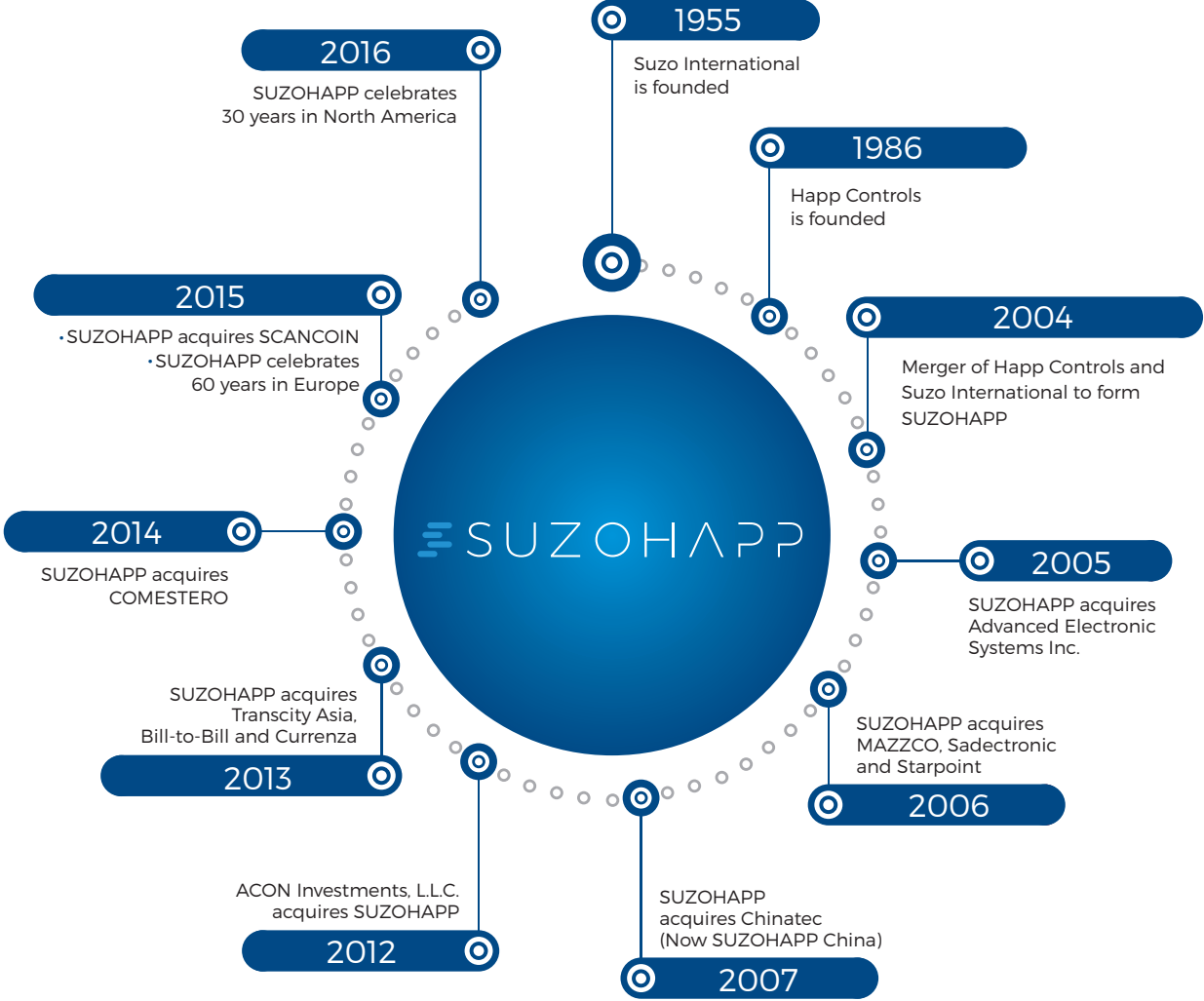
Australia
Scoresby (Melbourne)

China
Hong Kong
Macao
Zhuhai

India
Mumbai

Through the Years

SUZOHAPP has grown rapidly to meet the needs of the markets and customers we serve, expanding the breadth of our product offering and service capability.



Our Story

SUZOHAPP’s mission is to provide our customers with excellent service and high quality components and solutions that create significant value for your business. With over 1100 employees in 37 locations, SUZOHAPP is able to serve customers anywhere in the world. This breadth of coverage allows us to react quickly to local, regional, national and international developments. We continually improve our engineering, manufacturing, service and distribution capabilities to meet the needs and exceed the expectations of our customers.

Your
Trusted
Partner

SUZOHAPP’s supply chain capabilities provide our customers with the most reliable support and service “From Our Door, To Your Production Floor”. Working in partnership with our customers, we can deliver products when they are needed saving time and reducing costs. We remain firmly committed to providing all of our customers with the industry’s best service, products, and solutions.



Over 150,000 sq ft of efficient warehouse storage stocked with thousands of part numbers.



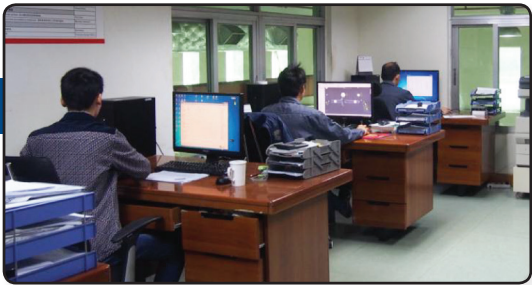
Manufacturing Capabilities

With our many years of industry experience, SUZOHAPP has developed innovative customer-centric engineering and manufacturing processes to develop new and inspired products. Investment in research and development is a top priority. Global product management teams meet continuously to develop new products and custom solutions for our customers’ ever-changing needs.

Our dedicated industrial, mechanical, and electronic engineering teams provide complete design, as well as component selection. We utilize contemporary modeling technology and manufacturing processes, to produce accurate designs with competitive costs and quick lead times.

Design & Engineering

Equipment	Capabilities	Resources
CAD Workstations Pro/Engineer SolidWorks AutoCAD FDM Prototyping Machine (3D Printing Technology)	Quick turn-around In-house prototyping	30 Engineers Electrical Engineering Mechanical Engineering Software Engineering



Design & Prototyping



PCB Production

PCB Production

Equipment	Capabilities	Resources
SMT High Speed Mounter SMT Inspection Wave Solder	Surface Mount Through-Hole	25 Dedicated Staff +15 Flex Staff

LCD, Toppers, & Kiosks

Product Types	Capabilities	Resources
Integrated Toppers OEM Open Frame	LCD Integration Custom Assemblies	Global Engineering Support



LCD Production



Assembly

Assembly

Equipment	Capabilities	Resources
12 - Conveyor Lines 30 - Workstation Cells	Service and Repair Assemblies with up to 1000 Components	100 Dedicated Staff +100 Flex Staff

Injection Molding, Tool & Die

Equipment	Capabilities	Resources
5 - CNC Mills 5 - Lathes and Grinders 1 - Wire EDM 28 - Molding Machines	Sizes from 25-1,600 Tons 24/7 Operation Insert & Over-Molding Design to Prototype within 10 Days	65 Dedicated Staff +35 Flex Staff



Injection Molding



Quality

Quality Assurance

Highlights	Resources
ISO 9001 Testing Services and Capabilities	30 FTEs in Quality Control and Assurance

 **37 FACILITIES**
19 COUNTRIES

 **1,100+**
EMPLOYEES

 **115 ENGINEERS**
PRODUCT INNOVATION LABS
HUNDREDS OF PATENTS

 **50,000+**
PRODUCTS

 **5,000+ SOLUTIONS**
6M+ DEVICES

 **25,000+**
CUSTOMERS

Toppers, LCDs, Reel Mechs and Buttons

PCBs, Controls, Coin Doors and Devices



Tower Light Toppers



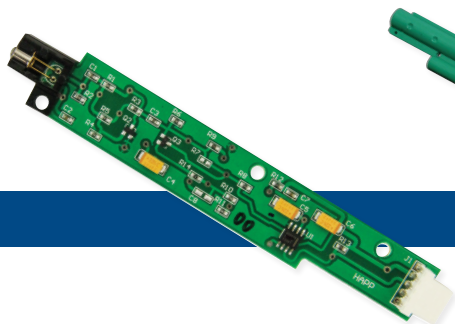
Ellipse Toppers



Action Toppers



Video Toppers



Optic Gun PCBs



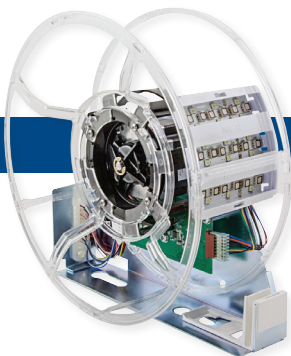
Gun Housing Sets



Driving Controls



Interactive Controls



Reel Mechs



LCDs



Hoppers



Coin Doors



Coin Mechs



Illuminated Push Buttons



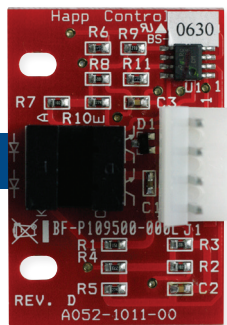
LCD Buttons



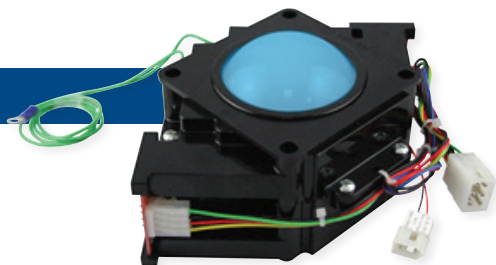
Picture Key Technology Buttons



Joysticks



Trackball PCBs



Trackballs

In-House Solutions

Extensive in-house design, development and production resources located in multiple SUZOHAPP facilities, ensure that projects will be efficiently taken from concept to completion. Working together, our experienced engineering and R&D teams partner with you to create more value for your business.

China Advantage

Established in 1993, SUZOHAPP China has been committed to the development and manufacturing of custom OEM products and sub-assemblies for customers worldwide. Our 130,000 sq ft facility has the scale and flexibility to align with client project time lines and goals. We design and manufacture products that are used extensively in Gaming and Amusement devices as well as in demanding Industrial, Vending, and Transportation applications.